

# Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form and send it to Santander International,  
13-15 Charing Cross, St Helier, Jersey JE2 3RP, Channel Islands.

Service user number

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Name and full postal address of your bank or building society

To: The Manager
Bank/Building Society
Postcode

Name(s) of account holder(s)


Bank/building society account number

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Branch sort code

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Reference

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## Instruction to your bank or building society

Please pay Santander International Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Santander International and, if so, details will be passed electronically to my bank/building society.

Signature(s)


Date

D	D	M	M	Y	Y	Y	Y
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Banks and building societies may not accept Direct Debit instructions for some types of account.

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Santander International will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Santander International to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Santander International or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Santander International asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.