



## Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form and send it to Santander International, 19-21 Prospect Hill, Douglas, Isle of Man IM1 1ET, British Isles	Service user number
	1 8 0 8 0 1
Name and full postal address of your bank or building society	
To: The Manager	
Bank/Building Society	
Postcode	<b>Instruction to your bank or building society</b> Please pay Santander International Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Santander International and, if so, details will be passed electronically to my bank/building society. Signature(s)
Name(s) of account holder(s)	
Bank/building society account number	
Branch sort code	
Reference	
	Date D D M M Y Y Y Y
Banks and building societies may not accept Direct Debit instructions for s	ome types of account.

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- $\circ~$  If there are any changes to the amount, date or frequency of your Direct Debit Santander International will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Santander International to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Santander International or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.



- If you receive a refund you are not entitled to, you must pay it back when Santander International asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.